

# Waiver options from JMS



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## Taking the worry out of ACCESS HIRE

JMS operates a Waiver scheme so our customers can hire expensive access equipment without having to worry about unforeseen costs.

Unintended incidents can occur even in the most controlled and well-managed working environments. These can leave hire customers responsible for paying the cost of repairing damage to equipment, or even replacing it. JMS offers two Waiver options – **Damage Waiver** and **Extended Damage Waiver**.

**They are designed to remove worry about damage, theft or loss of the equipment you hire.**

### Damage Waiver

#### Damage Waiver – how it works

The **Damage Waiver** payment covers most repair costs to hired equipment.

Customers that do not agree to **Damage Waiver**, will be expected to return the plant undamaged, or pay the full cost of any repairs.

#### Cost of Damage Waiver

Our **Damage Waiver** is calculated as a percentage of the total hire charge. **It is 10% of the hire charge.**

#### Damage Waiver – what it covers

Our **Damage Waiver** scheme covers all repair expenses we incur, where there has been accidental damage, except circumstances specifically excluded. See a list of exclusions below.

#### Damage Waiver – who it covers

Customers who make cash payments for our powered access machines **MUST** agree to take the **Damage Waiver** agreement as part of our all risk waiver (see right).

The scheme is optional for account customers.

If account holders want to opt out of **Damage Waiver**, they must provide a letter, before entering into a hire agreement, stating they will be responsible for any damage to hired equipment. They must also provide a copy of their **Hired in Plant Insurance** certificate.

#### Damage Waiver – not insurance

Our **Damage Waiver** scheme is not an insurance. It is an agreement we enter with customers to waive our right for the hired equipment to be returned to us in condition it was in when it was delivered to site.

**The JMS Damage Waiver scheme carries no excess.**

### Extended Damage Waiver

#### Extended Damage Waiver – how it works

You can obtain extended protection when hiring our access equipment by taking out cover that provides a **Damage Waiver** combined with a **Theft and Loss Waiver**.

#### Cost of Extended Damage Waiver

Our **Extended Waiver** is calculated as a percentage of the total hire charge. **It is 20% of the hire charge**

#### Extended Damage Waiver – what it covers

Our **extended waiver** is designed to cover you for all risks associated with hiring equipment from JMS (except the exclusions shown below). This means it covers you for the cost of damage to the equipment we supply, as well as the theft or loss of the equipment.

#### Extended Damage Waiver – who it covers

The **JMS all risks Extended Waiver** is compulsory for all customers who make cash payments to hire our equipment.

The scheme is optional for credit account customers.

If credit account holders do not want to opt in to our **Extended Waiver**, they must have provided a copy of a current and valid **Hired in Plant Insurance** certificate.

#### Extended Damage Waiver – not insurance

Our **Extended Waiver** scheme is not an insurance. It is an agreement we enter with customers to waive our right for the hired equipment to be returned to us in condition it was in when it was delivered to site.

**The JMS Extended Damage Waiver scheme carries an excess of £1,000.**

### Exclusions

- Damage as a result of failure to carry out daily checks in accordance with manufacturer guidelines. These include battery checks, oil level checks and tyre maintenance (including punctures).
- Damage caused by untrained machine operators.
- Damage caused by vandalism or malicious mischief.
- Damaged caused while on hire, loaned to or used by another party.
- Damage caused by negligence or gross negligence. This includes paint spillage, paint overspray and over-loading.
- Damage caused to equipment while it is being moved, transported, lifted, carried or on a public highway.
- Theft or loss of equipment by the hirer or associates thereof or not safely secured when not in use.
- Vehicle mounted machines.

You will continue to be bound by JMS's standard CPA Terms and Conditions of Hire

[www.jms.co.uk](http://www.jms.co.uk)

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